

SBMA allows providers to view claims information on the WEBeci enrollment portal. The site will enable providers to view claims status, payment dates, patient/member eligibility, accumulators, and Explanation of Benefits (EOBs).

How to Create an Account

Setting up a Provider account is simple and can be accomplished in just a few steps:

1. Navigate to the following site: <https://www.webeci.com/WEBeci287-1/go/287SBMA>,
2. Click on the "Provider Access Request" link.



- a. Enter your Provider Tax ID.

www.webeci.com says

Please enter your National Provider ID or Primary Tax ID:

OK

Cancel

- b. Enter your name and email address in the following fields.

| PROVIDER ACCESS REQUEST | |
|---------------------------------------|--|
| * Required | |
| User Information | |
| First Name | <input type="text"/> |
| Middle Name | <input type="text"/> |
| Last Name | <input type="text"/> |
| Suffix | <input type="text"/> |
| E-mail Address | <input type="text"/> |
| Confirm E-mail Address | <input type="text"/> |
| Preferences | |
| Language | English |
| Date Format | <input checked="" type="radio"/> Month/Day/Year <input type="radio"/> Day/Month/Year <input type="radio"/> Day.Month.Year |
| Number Format | <input type="radio"/> Compressed(1000.50) <input checked="" type="radio"/> American(1,000.50) <input type="radio"/> European(1.000.50) |
| Primary Tax ID | <input type="text"/> |
| TIN | <input type="text"/> |
| <input type="button" value="Submit"/> | |

- Once the provider information has been verified, the SBMA Claims Department will approve the pending account. After the account approval is processed, an email notification will be sent from claimscs@sbmamec.com with access, including a User ID and password.
- Log into your WEBEci provider account using the provided credentials. Once logged in, the password and security questions must be updated for future resets as needed. The system will also prompt the creation of a password hint, which will be shared if your password is forgotten.

PLEASE UPDATE YOUR PREFERENCES

* = Required

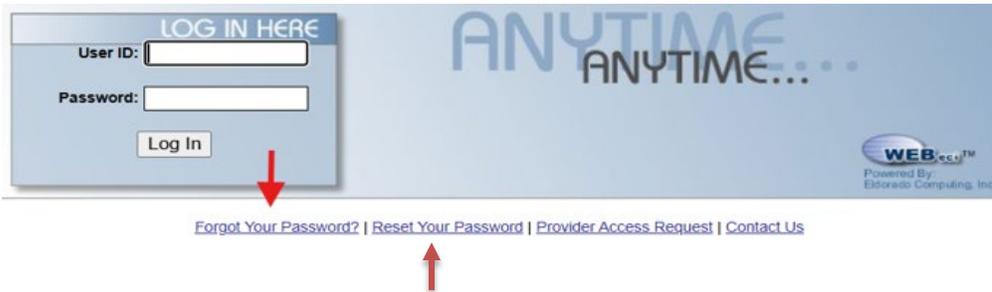
You are **required** by your health plan administrator to **change your password**. In order to adhere to the highest security standards, your health plan administrator will request that you change your password periodically. Try and create a password that you can remember and that can not be easily guessed by others.

Preferences

| | | |
|-------------------|----------------------|---|
| Previous Password | <input type="text"/> | * Must be at least 8 characters |
| New Password | <input type="text"/> | * |
| Re-Enter Password | <input type="text"/> | * Must match the password above How to Create Strong Credentials |
| Password Hint | <input type="text"/> | This will help you remember your password should you forget |
| Secret Question 1 | <input type="text"/> | * Questions and Answers |
| Secret Answer 1 | <input type="text"/> | * When creating custom security questions and answers, the following rules apply to these fields: |
| Secret Question 2 | <input type="text"/> | |
| Secret Answer 2 | <input type="text"/> | 1. Special characters are prohibited (< > '/*) |
| Secret Question 3 | <input type="text"/> | 2. Questions can have a length of 1-127 characters |
| Secret Answer 3 | <input type="text"/> | 3. Answers can have a length of 1-31 characters |

- To ensure easy access and avoid issues with the link, please save the following as a favorite or a bookmark:
Complete URL: <https://www.webeci.com/WEBeci287-1/go/287SBMA>

If you forgot your password, click the link below to have your password hint revealed.



If you forgot your password and the hint provided does not resolve the login issue, click the "Reset Your Password" link to reset your password. This option will require you to answer the security questions that were set up when you created your account.

PASSWORD RESET

Answer your secret questions to reset your password:

This feature may not be available to you if you are logging in for the first time, or for the first time since security enhancements were implemented. These questions and answers are updated in User Preferences.

For technical issues or difficulty accessing the site please use the "Contact Us" button to reach out to our team.

[Forgot Your Password?](#) | [Reset Your Password](#) | [Provider Access Request](#) | [Contact Us](#) 